

Non-Residential price fact sheet Hunter effective 1 March 2025



Non-residential customers receive a bill at least every three months which includes the following charges (where applicable to our services provided):

- non-residential fixed and variable service charges
- tradewaste (when required)
- connection fees

Fixed service charges (GST-free)

You pay fixed charges for your ongoing connection to our supply.

meter size	unit	drinking water	recycled water	wastewater*
20mm meter	per month	\$2.74	\$2.74	\$75.13
25mm meter	per month	\$4.26	\$3.95	\$117.41
32mm meter	per month	\$6.69	\$6.39	\$192.23
40mm meter	per month	\$10.34	\$10.04	\$300.52
50mm meter	per month	\$15.82	\$15.82	\$469.63
65mm meter	per month	\$27.07	\$26.46	\$793.57
80mm meter	per month	\$40.76	\$40.15	\$1,202.07
100mm meter	per month	\$63.88	\$62.66	\$1,878.23
150mm meter	per month	\$143.26	\$141.13	\$4,226.40
200mm meter	per month	\$254.89	\$250.94	\$7,513.22
250mm meter	per month	\$398.15	\$391.77	\$11,739.62

*The wastewater usage and fixed service charges set out above are based on your drinking water meter size and assume a 100% wastewater discharge factor. We may apply a different wastewater discharge factor as set out in your non-residential property-specific details sheet referred to in section 4.3.3 of our Customer Contract – water supply and sewerage services, which is published on our website.

Variable usage charges (GST-free)

You pay variable usage charges for the volume of water that you use. Charges for recycled water usage will increase when Hunter Water applies 'drought' pricing.

service	unit	drinking water	recycled water	wastewater
Variable Usage Charges	kL	\$2.96	\$2.86	\$1.44
Variable Usage Charges (when Hunter water drought pricing applies)	kL	\$3.48	\$3.38	\$1.96

Connection

If you are building or adding on to your property, the following fees apply:

service	description	price	gst
statement of available pressure and flow (optional)	Use this application when you want to know the pressure and available flows in our water supply system. The statement supports your application for a large connection or when you need to certify fire-fighting requirements.	\$949	GST incl
review of on-lot infrastructure design (incl wastewater loading assessment)	Mandatory verification of wastewater loading assessment and on-lot design review.	\$1,499	GST incl
review of trade waste design	Review of proposed trade waste pre-treatment design (where applicable)	\$1,999	GST incl
phase 2 sewer infrastructure fee: option A (simplex)	Supply, installation, and commissioning of E One pump and control panel by Altogether.	\$7,499	GST incl
phase 2 sewer infrastructure fee: option B (duplex)	Supply, installation, and commissioning of E One pump and control panel by Altogether.	\$12,499	GST incl
quality assurance inspection during installation	Mandatory quality assurance inspection during installation of the infrastructure.	\$1,499	GST incl
commissioning and inspection	Mandatory commissioning by our team of the onlot infrastructure (tank, pump(s) and control panel)	\$1,399	GST incl

Trade waste

Our charges for trade waste are additional to the charges set out in this fact sheet. Customers with trade waste should refer to <https://askus.altogethergroup.com.au/hc/en-us/articles/4403700514329-Trade-waste>.

Current financial year

The above charges are payable during the current financial year.

Charges payable during the subsequent 3 financial years

On 1 November of each of 2025, 2026 and 2027 our prices will vary, as a maximum, by the *Consumer Price Index All Groups Index for Sydney* published by the Australian Bureau of Statistics for the most recent quarter (**CPI**).

If there is an increase in a charge which exceeds the CPI:

- each customer will receive at least 3 months' written notice (or shorter period approved by the Independent Pricing and Regulatory Tribunal, our regulator) of the increase
- the notice will be sent with, or included in, a bill.

Credit card and processing fees

- Visa 1%
- Mastercard 1%
- American Express 3%
- Diners Card 1.6%
- Payment dishonour fee: \$17.22