



Water Meter Test Application Form

If you believe your water usage charge is higher than usual, you can apply to us to have your water meter tested. Before you pay for a test though, make sure you've [checked for leaks first](#).

Your details

Customer ID	
Name	
Property Address	
Contact Number	
Meter number (office use only)	

Meters

We'll remove your current meter and replace it with a new one. We'll send your meter to an independent, nationally accredited laboratory to test its accuracy.

The meter will be considered accurate unless it records three per cent more or four per cent less than the actual amount of water passing through it. If your meter is not accurate, we'll:

- Refund your test fee
- Adjust any affected water usage charges

No refunds or adjustments will be made if the meter is accurate

Charges

The fee you need to pay will depend on the size of your meter. The fees are:

- \$228.63 for 20, 25 and 32 mm meters
- \$317.54 for 40 and 50 mm light duty meters
- \$519.62 for 50, 80, 100 and 150 mm heavy duty meters
- \$1,154.71 for 200, 250 and 300 mm heavy duty meters

The fee is for one test only. It covers the cost of removing, replacing and testing your meter.

Please tick your mode of payment:

- You authorise us to add it to your bill.
- You have posted a cheque with your completed form.

PLEASE ALLOW UP TO 8 WEEKS FOR METER TEST RESULTS

Declaration

I, confirm I would like to have my meter tested.
(PRINT NAME)

Your Signature: Date:...../...../20.....

Please email or post the completed form back to Altogether Group at:

altogethergroup.com.au/contactus

Post: Altogether Group, PO Box 404 Nundah QLD, 4012