

terms and conditions for connection of electric vehicle charger



- (a) Under no circumstances are works to be commenced until the Body Corporate and Altogether Group Pty Ltd ACN 136 272 298 (**Altogether**) have approved the application in writing and written confirmation has been received by you from the Body Corporate and Altogether to proceed.
- (b) This application may be made by the person residing in the Lot (**Resident**) or the owner of the Lot. If the Resident is not the owner, then the Resident must provide, with this application, the written consent of the owner (information to verify that information).
- (c) Once the Resident has obtained the written approval of the Body Corporate and Altogether, they must comply with the EV Charger Installation Instructions and specifications referred to in those instructions provided to them by the Body Corporate, an authorised representative of the Body Corporate, and/or Altogether.
- (d) Included in the EV Installation Instructions, the Resident must contact Altogether on 1300 806 806 or visit <https://altogethergroup.com.au/forms/application-to-connect-an-electric-vehicle/> to apply for a meter allocation and confirm that installation (installation confirmation) has been completed by a suitably qualified electrical contractor prior to energisation by visiting <https://altogethergroup.com.au/forms/electrical-contractor-ev-installation-confirmation/>
- (e) The Resident agrees to indemnify the Body Corporate and Altogether Group Pty Ltd against any and all losses which the Body Corporate or Altogether may at any time suffer or incur directly or indirectly in connection with the use or misuse of the EV Charger, including any damage that the EV charger causes to the connected electrical network.
- (f) The Resident must pay all costs to connect the EV charger to the electrical network. Installation costs may include all labour, fittings, cabling, and connection to the nearest electric vehicle distribution board. A National Measurement Institute compliant meter must be installed as part of the works. The EV charger must be installed within the boundaries of the Resident's exclusive use car park.
- (g) Subject to paragraph (m), title to and risk in the EV charger always remains with the Resident. Cabling, conduit, equipment, and fittings external to the Resident's exclusive use car park is the property of the Body Corporate once installed. The Resident is responsible for ongoing repairs and maintenance of the EV charger, cabling, and fittings within the exclusive use car park.
- (h) Title to and risk in the meter for the EV charger always remains with Altogether. Altogether is permitted to own, operate, monitor, repair, upgrade and maintain the meter, meter protection devices and communication equipment for the purposes of supply of the EV connection services and to decommission, de-install, dismantle, remove, and replace the meter, meter protection devices and communication equipment for the purpose of supply of the EV connection services.
- (i) Only licensed and suitably qualified electricians authorised to work on the electrical network are permitted to install the EV charger. This requirement does not preclude the use of an electrical contractor of your choice; however, the application may be delayed while Altogether undertakes an assessment.
- (j) If the Body Corporate and/or Altogether incur a cost in assessing the application, the Resident must reimburse the reasonable costs incurred by the entities. Altogether will advise the Resident of any further works required and the reason for those works and the estimated cost before proceeding.
- (k) The Resident agrees to pay all consumption and EV metering charges once connected. Consumption rates are equal to the consumption rates charged by Altogether under the terms of your electricity supply agreement with Altogether (whose terms may be modified from time to time). The current EV metering charge is 53.9 c/day (including GST). The Resident will receive a bill from Altogether according to the agreed billing cycle. These rates may vary. Altogether will notify Residents with EV connections in advance of any changes to rates.
- (l) On ceasing to be a Resident, the Resident must at their cost:
 - i. Remove the charger and fittings within the boundary of the exclusive use car park and make safe all remaining equipment, or
 - ii. Transfer ownership of the charger and fittings to the new Resident (or the Owner if the Resident is not the Owner) but only on these same terms and Conditions of Connection, or
 - iii. Adhere to the rules set out and agreed with the Body Corporate.
- (m) The Resident must comply with these Conditions of Connection. Altogether may amend these conditions on giving not less than 30 days' notice to the Resident.
- (n) These conditions should be read in conjunction with the terms of the Altogether Electricity Supply Agreement.