

# water, only better

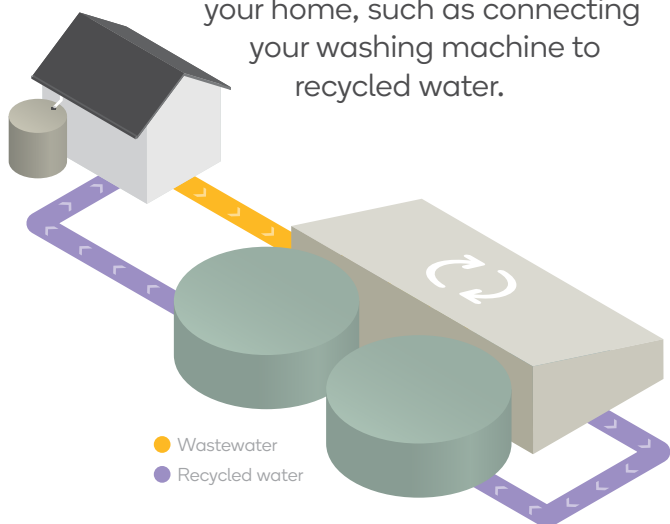
Your home is in a community that gets its water services from an independent Australian water utility, Altogether Group Pty Ltd. Altogether provides homes with high quality water and wastewater services.

## how does the recycled water system work?

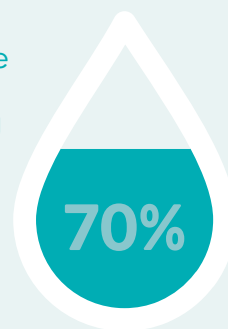
The recycled water and wastewater in your home are part of a cyclical, balanced water system.

Wastewater is taken from bathrooms, toilets, laundries and kitchens straight to the Local Water Centre where it is treated to high quality and returned to homes, businesses, parks and open spaces through purple recycled water pipes.

The system relies on you maximising the number of permissible recycled water uses in your home, such as connecting your washing machine to recycled water.



By using recycled water for things like gardening, flushing toilets and washing clothes – you're saving up to 70% of the drinking water you would normally use on these activities.



## what are the main benefits?

- ☺ Makes rainwater tanks optional (with approval)
- 💧 Saves precious drinking water
- 🌿 Better for the environment — no wastewater in waterways
- 🔒 Secure water supply during drought

altogether.

# recycled water can be used\* for:



watering the garden



washing cars



flushing toilets



washing clothes  
(cold water tap only)

## how to safely use recycled water

Recycled water is a valuable resource that helps conserve drinking water by providing an alternative supply for non-drinking purposes such as irrigation, toilet flushing, and car washing. To ensure safe and effective use, please follow these important guidelines.

### use recycled water for approved purposes

Recycled water is suitable for a range of permitted end uses, including watering gardens, flushing toilets, and car washing. However, it is not intended for drinking, cooking, bathing, or filling swimming pools. If you are unsure whether a specific use is allowed, please contact us for guidance.

### protect your dual water system

If your property has a dual water system, please take care to prevent damage or cross-connections between drinking water and recycled water pipes. Regularly inspect your plumbing, avoid unauthorized modifications, and report any leaks or issues to a licensed plumber or our team.

We will do an inspection when there is a change in ownership, or when we are advised of modifications to a building.

If you have any questions or concerns about using recycled water safely, feel free to contact our customer service team. We appreciate your support in making the most of this valuable resource while keeping your household and community safe.

### know the signs of recycled water

Recycled water is distributed through a separate system, usually identified by purple pipes, taps, and signage. Please familiarize yourself with these markers to avoid accidental misuse.

### accidental ingestion

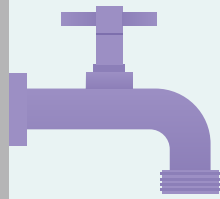
If you accidentally drink recycled water, there is no need to panic. Our recycled water undergoes treatment to meet safety standards for its intended uses. However, if you experience any signs of illness after ingestion, we recommend seeking medical advice.

### supervise children & pets

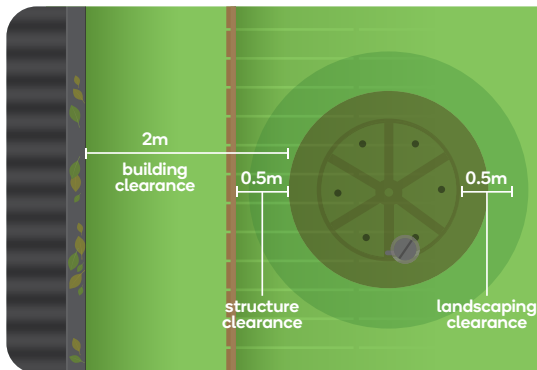
While recycled water is treated and safe for its intended uses, it's important to supervise children and pets to prevent accidental ingestion. For instance, children should avoid playing under sprinklers or with water toys connected to the recycled water system, as they might swallow the water during these activities. Similarly, while recycled water is generally safe for pets, it's advisable to provide them with drinking water from the potable supply.

\*To check the specific permitted end uses in your community, visit [altogethergroup.com.au/about/communities](http://altogethergroup.com.au/about/communities)

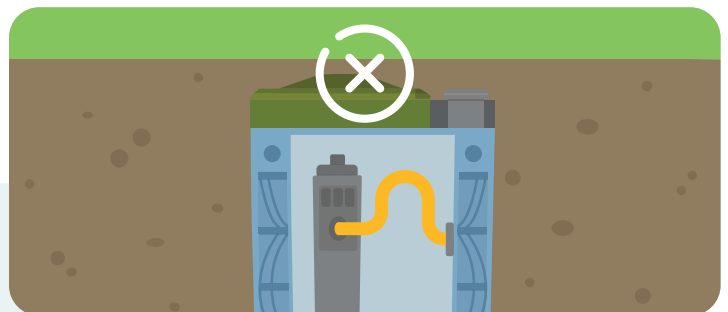
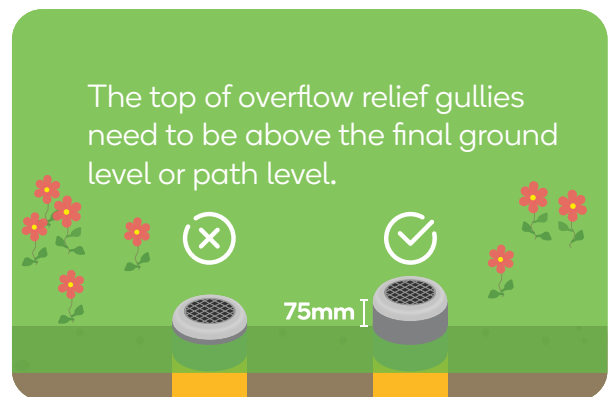
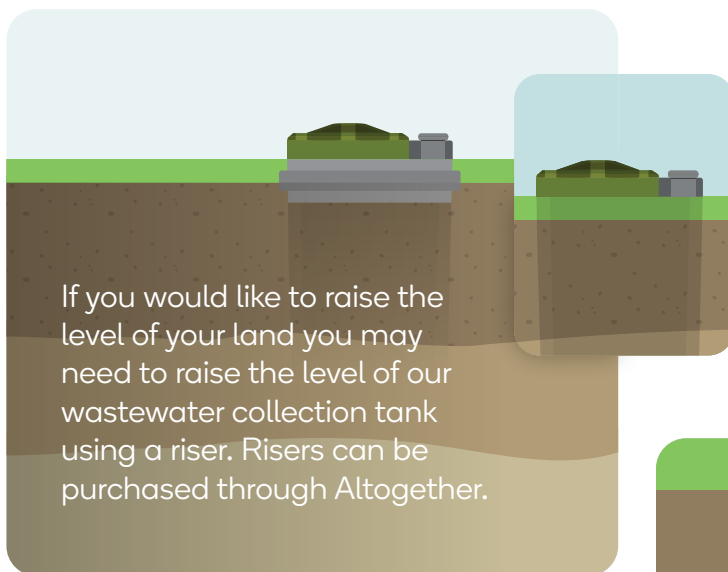
# building guidelines



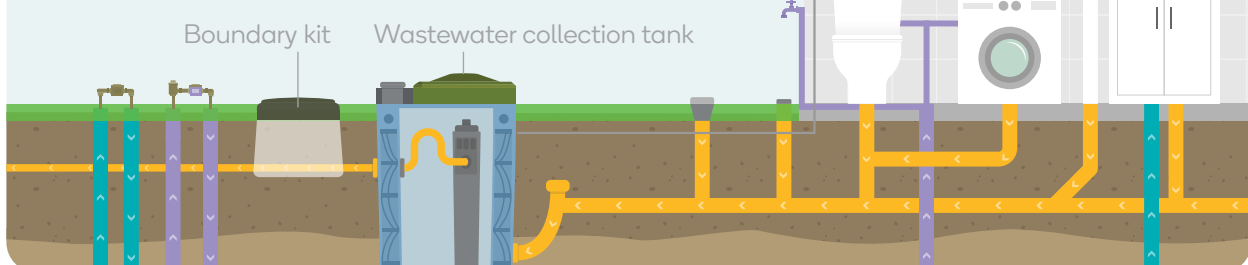
Ensure your home design includes at least two outdoor recycled water taps to cover all permissible uses. For example, access in the back yard for watering your garden, and access in the front yard to wash your car.



You must adhere to the mandatory clearances for landscaping or building around the wastewater collection tank, as illustrated in these diagrams. Some types of plants with invasive roots are not permitted near our infrastructure.



Your wastewater collection tank and boundary kit must never be buried. Altogether needs access at all times. Surface water must drain away from the tank lid.



## installation

Altogether's wastewater collection tank and boundary kit are installed as part of the subdivision development of your land. They have been positioned in the most suitable location for the sewerage system to operate on your property.

This takes into account the topography of the land, the connection to the network mains in the street, and the hydraulic design requirement of being able to drain the wastewater from the future dwelling.

## connecting is easy

Go to [altogethergroup.com.au](http://altogethergroup.com.au)

Click 'connect' and follow the step-by-step application.

Altogether will review your design and landscape plans to ensure you have planned round our requirements and will inspect your property before the wastewater service is connected by us at the end of your build.

## find out more:

 [altogethergroup.com.au](http://altogethergroup.com.au)

 1300 803 803

## need help?

If you are deaf or have a hearing or speech impairment you can contact us through the National Relay Service (NRS):

### TTY

Phone 1800 555 677

Ask for 1300 803 803

### speak & listen

Phone 1300 555 727

Ask for 1300 803 803

### internet relay

Connect to the NRS app

Ask for 1300 803 803

## for assistance in other languages:

Phone 13 14 50

Mandarin 官话

Cantonese 广东话

Arabic ٲبَرَعْلَأ

Vietnamese Tiếng Việt

Hindi हन्द्दी,