

**altogether.**

# COVID Recovery Plan

**For Body Corporate customers with retail tenancies**

Helping communities recover and thrive in 2022

## COVID Recovery Plan

1. A Body Corporate is eligible to join the COVID Recovery Plan if it:
  - a. is the active and assigned Body Corporate for the relevant mixed-use building to which the Covid Recovery Plan may apply;
  - b. that mixed-use building includes retail and/or small businesses;
  - c. on or before 30 April 2022, registers its intention to participate in the Covid Recovery Plan by completing the Online Application Form or by the Body Corporate Officers of the respective building sending a formal email to that effect to [sales@altogethergroup.com.au](mailto:sales@altogethergroup.com.au);
  - d. intends to execute an **Embedded Network Managed Services Agreement** on or before 30 May 2022;
  - e. is actively trying to attract small business tenants in their building that consume more than 100MWh but less than 2500MWh in electricity per annum; and
  - f. does not already have a pre-existing Embedded Network Managed Services Agreement with Altogether.
2. A Body Corporate will be permitted to join the COVID Recovery Plan by Altogether if it:
  - a. satisfies the eligibility criteria in clause 1, as determined at the sole discretion of Altogether;
  - b. agrees to these COVID Recovery Plan Terms and Conditions; and
  - c. provides written evidence of its eligibility under clause 1 to Altogether in a form and substance acceptable to Altogether (including any leasing offer/s made to small businesses for vacant lots by the Body Corporate). This includes any reasonable additional information requested to demonstrate continued eligibility after a Body Corporate has been accepted into the Covid Recovery Plan.
3. For a Body Corporate that is accepted into the COVID Recovery Plan, Altogether, subject to the terms of this policy (and Altogether's discretion), will entitle the first 15 of its new small business tenants, a non-fungible, non-transferrable, credit of free electricity for 3 months (subject to the terms applicable to any energy supply agreement with the tenant, and Altogether agreeing to enter into the agreement with the tenant).
4. Altogether, at its sole discretion, may declare a Body Corporate to become ineligible for the COVID Recovery Plan (including expelling a previously determined eligible entity under clause 2 of this document by Altogether) if the Body Corporate:
  - a. does not agree to the COVID Recovery Plan Terms and Conditions;
  - b. does not provide information required under clause 2(c);
  - c. is participating in any other Altogether hardship plan at the Body Corporate level;
  - d. is reasonably considered to have, or is continuing to, provide false or misleading information to Altogether;
  - e. at any time ceases to continue to satisfy the eligibility criteria in clause 1;
  - f. is found to be misrepresenting the Covid Recovery Plan to any third-parties (such as prospective tenants etc); or
  - g. and its use of energy is determined not to be fair use.
5. For the avoidance of doubt, in the event a Body Corporate is expelled from the COVID Recovery Plan:
  - a. the COVID Recovery Plan will end in respect of that Body Corporate, and the Body Corporate and its retail/small business tenants will no longer be entitled to the benefits of that Plan; and
  - b. Altogether may withdraw any or all benefits applied to the utility account of the Body Corporate and the Body Corporate must pay any outstanding charges on the utility account as though they had never joined the COVID Recovery Plan.

### Definitions

**Altogether** means Altogether Group Pty Ltd ACN 136 272 298.

**COVID Recovery Plan** means the scheme created by Altogether to provide small business/retail customers within the mixed-use building governed by the Body Corporate energy payment relief, effective 10 January 2022 to 30 April 2022, in response to the COVID-19 pandemic.

**COVID Recovery Plan Terms** means this document, as available at <https://altogethergroup.com.au/home-business/power/covid-recovery-plan>

**Embedded Network Managed Services Agreement** means an agreement in a form provided by Altogether for the provision of embedded network services, and any other ancillary services (including the provision of energy supply) by Altogether;

**Fair Use** means the use of energy excessively or unreasonably, in a manner against the intention of this policy (including energy use above any initial estimates, any substantial increases in electricity usage, or any use of energy inconsistent with reasonable use by the Body Corporate, relevant tenant, and any common property).

**Online Application Form** means the application form referred to in clause 1(b) that an eligible Body Corporate may register their intention to participate in Altogether's Covid Recovery Plan and found at <https://altogethergroup.com.au/home-business/power/covid-recovery-plan>

**Small Business** means a small business as defined by the Australia Bureau of Statistics, namely a business employing fewer than 20 people (and which can include sole proprietorships, partnerships, micro-businesses).