



## APPLICATION CLAIM FOR ELECTRICITY REBATE

### Section 4 – Consent and declaration

To be completed by the applicant

#### Services Australia CCeS customer consent

I authorise:

- Ergon Energy to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of my Centrelink or Department of Veterans' Affairs customer details and concession card status to enable the business to determine if I qualify for a concession, rebate or service.
- Services Australia (the agency) to provide the results of that enquiry to Ergon Energy.

I understand that:

- the agency will disclose personal information to Ergon Energy including my <name/address/payment type/payment status and concession card type and status> (add and delete characteristics included in your characteristic profile) to confirm my eligibility for the electricity rebate.
- this consent, once signed, remains valid while I am a customer of Ergon Energy unless I withdraw it by contacting Ergon Energy or the agency. I can get proof of my circumstances/details from the agency and provide it to Ergon Energy so my eligibility for the electricity rebate can be determined.
- if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the electricity rebate provided by Ergon Energy.

#### Declaration

I advise that the above address is my principal place of residence and is the only residence within Queensland for which the rebate is claimed by me and the above electricity account is solely or jointly in my name.

- I will notify Ergon Energy immediately of any change in my circumstances which may affect my eligibility for the electricity rebate.

I authorise:

- Ergon Energy to disclose my personal information to the Department of Home Affairs (DHA) or Department of Families, Seniors, Disability Services and Child Safety (DFSDSCS) and their service delivery agent Department of Customer Service Open Data, Small and Family Business (DCDSB) to confirm my eligibility for the electricity rebate.
- DHA or DCDSB to provide the results of that enquiry to Ergon Energy.

I understand that:

- DHA or DCDSB will use information I have provided to confirm my eligibility for the electricity rebate and will disclose to Ergon Energy personal information including my name, address and card number and status.
- this consent, once signed, remains valid while I am a customer of unless I withdraw it by contacting Ergon Energy.
- I can **MANUALLY** obtain proof of my circumstances/details from DHA or Services Australia and provide it to Ergon Energy if I do not wish to use Centrelink Confirmation eServices so that my eligibility for the electricity rebate can be determined.
- if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the electricity rebate provided by the Queensland Government.

I declare that all the information that I have given is true and correct.

Signature of Applicant: \_\_\_\_\_

Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**Please return the completed form with your eligible card copy to PO Box 404 NUNDAH QLD 4012 or rebates@altogethergroup.com.au**