



Department of Families, Seniors, Disability Services and Child Safety

APPLICATION CLAIM FOR ELECTRICITY REBATE

For use by proprietors of residential home parks, multi-unit residential premises and similar residential installations whose tenants do not have a direct account with an Electricity Retailer.

This form must be completed by the proprietor/landlord and applicant. Following completion, this form must accompany the Form 502 submitted by the proprietor/landlord to the electricity retailer.

Privacy notice:

The proprietor/retailer is collecting this information to assess your eligibility and manage payments for the electricity rebate if it is granted. The electricity retailer usually gives some or all this information to:

- Services Australia (Centrelink)
- Department of Veterans' Affairs (DVA)
- Department of Home Affairs (DHA)
- Department of Families, Seniors, Disability Services and Child Safety (DFSDSCS)
- Department of Customer Service, Open Data and Small and Family Business (DCDSB)

Section 1 – Proprietor/landlord details

To be completed by the proprietor or landlord

Altogether Solutions

Proprietor's Given Name

Proprietor's Surname

Level 1, 73 Miller Street, North Sydney NSW 2060

1300 803 803

Business name and full premises address for which the rebate is claimed

Contact telephone number

Electricity Retailer: Shell Energy

Section 2 – Applicant details

(Customers to complete from this section only)

To be completed by the applicant

Given Name

Surname

Full Residential Address

Telephone Number

Section 3 – Eligibility criteria

To be completed by the applicant

I hold <u>one</u> of the following current and valid cards: (Please tick ✓ appropriate box/boxes)		PLEASE PROVIDE CARD/FILE NUMBER
<input type="checkbox"/>	PENSIONER CONCESSION CARD Card Issued by: (Please tick ✓ appropriate box) <input type="checkbox"/> Department of Veterans' Affairs: or <input type="checkbox"/> Services Australia (Centrelink)	Veterans' Affairs File Number <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Centrelink CRN <input type="text"/> <input type="text"/> <input type="text"/> - <input type="text"/> <input type="text"/> <input type="text"/> - <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
<input type="checkbox"/>	HEALTH CARE CARD issued by Centrelink (excluding Commonwealth Seniors Health Card)	Centrelink CRN <input type="text"/> <input type="text"/> <input type="text"/> - <input type="text"/> <input type="text"/> <input type="text"/> - <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
<input type="checkbox"/>	DVA VETERAN GOLD CARD issued by Department of Veterans' Affairs	Veterans' Affairs File Number <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
<input type="checkbox"/>	QUEENSLAND SENIORS CARD issued by Department of Families, Seniors, Disability Services and Child Safety	Card Number <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
<input type="checkbox"/>	ASYLUM SEEKERS – ImmiCard issued by Department of Home Affairs	Card Number <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

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Section 4 – Consent and declaration

To be completed by the applicant

Services Australia CCeS customer consent

I authorise:

- Shell Energy to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of my Centrelink or Department of Veterans' Affairs customer details and concession card status to enable the business to determine if I qualify for a concession, rebate or service.
- Services Australia (the agency) to provide the results of that enquiry to Shell Energy.

I understand that:

- the agency will disclose personal information to Shell Energy including my <name/address/payment type/payment status and concession card type and status> (add and delete characteristics included in your characteristic profile) to confirm my eligibility for the electricity rebate.
- this consent, once signed, remains valid while I am a customer of Shell Energy unless I withdraw it by contacting Shell Energy or the agency. I can get proof of my circumstances/details from the agency and provide it to Shell Energy so my eligibility for the electricity rebate can be determined.
- if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the electricity rebate provided by Shell Energy.

Declaration

I advise that the above address is my principal place of residence and is the only residence within Queensland for which the rebate is claimed by me and the above electricity account is solely or jointly in my name.

- I will notify Shell Energy immediately of any change in my circumstances which may affect my eligibility for the electricity rebate.

I authorise:

- Shell Energy to disclose my personal information to the Department of Home Affairs (DHA) or Department of Families, Seniors, Disability Services and Child Safety (DFSDSCS) and their service delivery agent Department of Customer Service Open Data, Small and Family Business (DCDSB) to confirm my eligibility for the electricity rebate.
- DHA or DCDSB to provide the results of that enquiry to Shell Energy.

I understand that:

- DHA or DCDSB will use information I have provided to confirm my eligibility for the electricity rebate and will disclose to Shell Energy personal information including my name, address and card number and status.
- this consent, once signed, remains valid while I am a customer of unless I withdraw it by contacting Shell Energy.
- I can **MANUALLY** obtain proof of my circumstances/details from DHA or Services Australia and provide it to Shell Energy if I do not wish to use Centrelink Confirmation eServices so that my eligibility for the electricity rebate can be determined.
- if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the electricity rebate provided by the Queensland Government.

I declare that all the information that I have given is true and correct.

Signature of Applicant: _____

Date: ____/____/____

Please return the completed form with your eligible card copy to PO Box 404 NUNDAH QLD 4012 or rebates@altogethergroup.com.au