



Department Child Safety, Seniors and Disability Services

**APPLICATION
CLAIM FOR ELECTRICITY REBATE**

This form must be completed by the proprietor/landlord and applicant. Following completion, this form must accompany the Form 502 submitted by the proprietor/landlord to the electricity retailer.

Privacy notice:

The electricity retailer is collecting this information to assess your eligibility and manage payments for the electricity rebate if it is granted. The electricity retailer usually gives some or all this information to:

- Services Australia (Centrelink)
- Department of Veterans' Affairs (DVA)
- Department of Home Affairs (DHA)
- Department of Child Safety, Seniors and Disability Services (DCSSDS)
- Department of Transport and Main Roads, Smart Service Queensland (Card and Concession Services).

Section 1 – Proprietor/landlord details

To be completed by the proprietor or landlord

Proprietor's Given Name

Proprietor's Surname

Business name and full premises address for which the rebate is claimed

Contact telephone number

Electricity Retailer:

Section 2 – Applicant details

To be completed by the applicant

Given Name

Surname

Full Residential Address

Telephone Number

Section 3 – Eligibility criteria

To be completed by the applicant

| I hold <u>one</u> of the following current and valid cards: (Please tick ✓ appropriate box/boxes) | | PLEASE PROVIDE CARD/FILE NUMBER |
|--|---|---|
| <input type="checkbox"/> | PENSIONER CONCESSION CARD Card Issued by: (Please tick ✓ appropriate box) <input type="checkbox"/> Department of Veterans' Affairs: or <input type="checkbox"/> Services Australia (Centrelink) | Veterans' Affairs File Number <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Centrelink CRN <input type="text"/> <input type="text"/> <input type="text"/> - <input type="text"/> <input type="text"/> <input type="text"/> - <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> |
| <input type="checkbox"/> | HEALTH CARE CARD issued by Centrelink (excluding Commonwealth Seniors Health Card) | Centrelink CRN <input type="text"/> <input type="text"/> <input type="text"/> - <input type="text"/> <input type="text"/> <input type="text"/> - <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> |
| <input type="checkbox"/> | DVA VETERAN GOLD CARD* issued by Department of Veterans' Affairs embossed with <input type="checkbox"/> TOTALLY & PERMANENTLY INCAPACITATED (TPI) <input type="checkbox"/> WAR WIDOW/WIDOWER *Including Special Rate Disability Pension (SRDP) and wholly Dependent Partner Payment (WDP) | Veterans' Affairs File Number <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> |
| <input type="checkbox"/> | QUEENSLAND SENIORS CARD issued by Department of Communities, Disability Services and Seniors | Card Number <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> |
| <input type="checkbox"/> | ASYLUM SEEKERS – ImmiCard issued by Department of Home Affairs | Card Number <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> |

Department Child Safety, Seniors and Disability Services

APPLICATION CLAIM FOR ELECTRICITY REBATE

Who I live with: (Please read the following statement carefully and tick ✓ the box to confirm that this applies to your living arrangements)

- I live alone or only with persons as described below:
- With my spouse/defacto and/or other persons who are wholly dependent on me
 - With other people who hold a concession card or Queensland Seniors Card
 - With other people who receive a Centrelink, Family Assistance or Dept of Veterans' Affairs payment, and who DO NOT pay rent
 - With other people who provide care and assistance, and who DO NOT pay rent AND
 - I DO NOT share my residence with any other persons except casual visitors.

Your personal information will be used by Altogether Group Pty Ltd only for the purposes of validating and processing concessions. Altogether Group handles your personal information in accordance with the privacy policy which is available at <https://askus.altogethergroup.com.au/hc/en-us/articles/900004983343-Privacy-policy>. If you have any queries about Altogether privacy policy, please contact us <https://www.altogethergroup.com.au/forms/contact-us/> or call 1300 806 806

Section 4 – Consent and declaration

To be completed by the applicant

Services Australia CCeS customer consent

YES, I provide my consent to Altogether Group Pty Ltd to process the claim for my electricity rebate

NO I will provide Altogether Group Pty Ltd proof of my circumstances or details from Services Australia so they can determine my eligibility for the energy rebates

I authorise:

- Altogether Group Pty Ltd to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of my Centrelink or Department of Veterans' Affairs customer details and concession card status to enable the business to determine if I qualify for a concession, rebate or service.
- Services Australia (the agency) to provide the results of that enquiry to Altogether Group Pty Ltd.

I understand that:

- the agency will disclose personal information to Altogether Group Pty Ltd including my <first name, last name, CRN and address> to confirm my eligibility for the electricity rebate.
- this consent, once signed, remains valid while I am a customer of Altogether Group Pty Ltd unless I withdraw it by contacting the Altogether Group Pty Ltd or the agency. I can get proof of my circumstances/details from the agency and provide it to Altogether Group Pty Ltd so my eligibility for the electricity rebate can be determined.
- if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the electricity rebate provided by Altogether Group Pty Ltd.
- I can get proof of my circumstances/details from Services Australia and provide it to Altogether Group Pty Ltd so they can determine my eligibility for <relevant concession/rebate/service>.

Declaration

I advise that the above address is my principal place of residence and is the only residence within Queensland for which the rebate is claimed by me and the above electricity account is solely or jointly in my name.

- I will notify Altogether Group Pty Ltd immediately of any change in my circumstances which may affect my eligibility for the electricity rebate.

I authorise:

- Altogether Group Pty Ltd to disclose my personal information to the Department of Home Affairs (DHA) or Department of Child Safety, Seniors and Disability Services (DCSSDS) and their service delivery agent (Card and Concession Services, Smart Service Queensland) to confirm my eligibility for the electricity rebate.

- DHA or DCSSDS to provide the results of that enquiry to Altogether Group Pty Ltd.

I understand that:

- DHA or DCSSDS will use information I have provided to confirm my eligibility for the electricity rebate and will disclose to Altogether Group Pty Ltd personal information including my name, address and card number and status.
- this consent, once signed, remains valid while I am a customer of unless I withdraw it by contacting Altogether Group Pty Ltd.
- I can obtain proof of my circumstances/details from DHA or DCSSDS and provide it to Altogether Group Pty Ltd so that my eligibility for the electricity rebate can be determined.
- if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the electricity rebate provided by the Queensland Government.

I declare that all the information that I have given is true and correct.

Signature of Applicant: _____

Date: ____/____/____

Please return the completed form with your card copy to P O Box 404 Nundah QLD 4012 or email rebates@altogethergroup.com.au