



EV charger installation

altogether.



installing a charger

1

customer application

- Customer applies to the Body Corporate to install a charging point as a modification to the common property.
- Body Corporate approves the application.

2

metering point application

- Customers applies to Altogether to secure a metering point. Ongoing fees and charges are available on the Altogether website.
- Altogether allocates a meter number.

3

charger purchase and installation

- Customer selects a charger from the pre-approved list issued by the Body Corporate.
- Customer instructs a qualified installer to install the charger as per the specifications issued by Body Corporate.

4

charger installation completion

- Installer completes the installation as per specifications.
- Upon completion, the installer fills out the work completion form available on the Altogether website.

5

metering energising

- Altogether energises the meter in preparation for usage.

6

ready to refuel

- The customer can now charge their car. Usage and fixed meter charges will appear as a separate line item on the customer's next bill.



cost to unit occupier

Altogether Group serves as the electricity retailer and bills customers for both fixed and usage charges related to their electricity consumption. Additionally, there are costs associated with installing an Electric Vehicle (EV) charger, which include:

- Capital cost for installing the meter into the building.
- Capital cost for installing a new charger.
- Operating costs, which encompass meter point fixed charges and usage charges, in addition to the regular apartment unit electricity charges.

commonly asked questions

Why do I have two meters on my bill?

The presence of two meters on your bill is due to the configuration of your building's electrical setup. Power is supplied to your unit from the embedded network for the building, which then has a separate network established to provide electricity for EVs. This means that two meters are needed to measure the two supplies from different locations around the building.

Can I choose my own charger?

The charger must be compatible with the demand load management system and should meet the charger specification information supplied by the Body Corporate.

Can I take my charger when I move out?

You should consult with your body corporate regarding this matter as the charger may be considered common property for exclusive use, and their permission may be required.



1300 806 806

Monday to Friday
8.30am to 5.00pm



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