



Department of Families, Seniors, Disability Services and Child Safety

**APPLICATION  
CLAIM FOR ELECTRICITY REBATE**

For use by proprietors of residential home parks, multi-unit residential premises and similar residential installations whose tenants do not have a direct account with an Electricity Retailer.

This form must be completed by the proprietor/landlord and applicant. Following completion, this form must accompany the Form 502 submitted by the proprietor/landlord to the electricity retailer.

**Privacy notice:**

The proprietor/retailer is collecting this information to assess your eligibility and manage payments for the electricity rebate if it is granted. The electricity retailer usually gives some or all this information to:

- Services Australia (Centrelink)
- Department of Veterans' Affairs (DVA)
- Department of Home Affairs (DHA)
- Department of Families, Seniors, Disability Services and Child Safety (DFSDSCS)
- Department of Customer Service, Open Data and Small and Family Business (DCDSB)

**Section 1 – Proprietor/landlord details**

To be completed by the proprietor or landlord

**Altogether Solutions**

Proprietor's Given Name

Proprietor's Surname

Level 1, 73 Miller Street, North Sydney NSW 2060

1300 803 803

Business name and full premises address for which the rebate is claimed

Contact telephone number

Electricity Retailer: **CS Energy**

**Section 2 – Applicant details**

To be completed by the applicant

Given Name

Surname

Full Residential Address

Telephone Number

**Section 3 – Eligibility criteria**

To be completed by the applicant

I hold <u>one</u> of the following current and valid cards: (Please tick ✓ appropriate box/boxes)		PLEASE PROVIDE CARD/FILE NUMBER
<input type="checkbox"/>	<b>PENSIONER CONCESSION CARD</b> Card Issued by: (Please tick ✓ appropriate box) <input type="checkbox"/> Department of Veterans' Affairs: or <input type="checkbox"/> Services Australia (Centrelink)	Veterans' Affairs File Number □ □ □ □ □ □ □ □ □ □ Centrelink CRN □ □ □ - □ □ □ - □ □ □ □
<input type="checkbox"/>	<b>HEALTH CARE CARD</b> issued by Centrelink (excluding Commonwealth Seniors Health Card)	Centrelink CRN □ □ □ - □ □ □ - □ □ □ □
<input type="checkbox"/>	<b>DVA VETERAN GOLD CARD</b> issued by Department of Veterans' Affairs	Veterans' Affairs File Number □ □ □ □ □ □ □ □ □ □
<input type="checkbox"/>	<b>QUEENSLAND SENIORS CARD</b> issued by Department of Families, Seniors, Disability Services and Child Safety	Card Number □ □ □ □ □ □ □ □ □ □
<input type="checkbox"/>	<b>ASYLUM SEEKERS – ImmiCard</b> issued by Department of Home Affairs	Card Number □ □ □ □ □ □ □ □ □ □

## APPLICATION CLAIM FOR ELECTRICITY REBATE

### Section 4 – Consent and declaration

To be completed by the applicant

#### Services Australia CCeS customer consent

I authorise:

- CS Energy to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of my Centrelink or Department of Veterans' Affairs customer details and concession card status to enable the business to determine if I qualify for a concession, rebate or service.
- Services Australia to provide the results of that enquiry to CS Energy

I understand that:

- Services Australia will disclose personal information to CS Energy including my name, address and concession card type and status to confirm my eligibility for the electricity rebate.
- this consent, once signed, remains valid while I am a customer of CS Energy unless I withdraw it by contacting the CS Energy or the Services Australia. I can get proof of my circumstances or details from Services Australia and provide it to CS Energy so my eligibility for the electricity rebate can be determined.
- if I withdraw my consent or do not alternatively provide proof of my circumstances or details, I may not be eligible for the electricity rebate provided by CS Energy

Yes, I provide consent

No, I do not provide consent

Signature of Applicant: \_\_\_\_\_

Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

#### Declaration

by me and the above electricity account is solely or jointly in my name.

- I will notify CS Energy immediately of any change in my circumstances which may affect my eligibility for the electricity rebate.

I authorise:

- CS Energy to disclose my personal information to the Department of Home Affairs (DHA) or Department of Families, Seniors, Disability Services and Child Safety (DFSDSCS) and their service delivery agent Department of Customer Service Open Data, Small and Family Business (DCDSB) to confirm my eligibility for the electricity rebate.
- DHA or DCDSB provide the results of that enquiry to CS Energy.

I understand that:

- DHA or DCDSB will use information I have provided to confirm my eligibility for the electricity rebate and will disclose to CS Energy personal information including my name, address and card number and status.
- this consent, once signed, remains valid while I am a customer of unless I withdraw it by contacting CS Energy.
- I can **MANUALLY** obtain proof of my circumstances/details from DHA or Services Australia and provide it to CS Energy if I do not wish to use Centrelink Confirmation eServices so that my eligibility for the electricity rebate can be determined.
- if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the electricity rebate provided by the Queensland Government.

I declare that all the information that I have given is true and correct.

Signature of Applicant: \_\_\_\_\_

Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_